## Useful contacts Harefield Hospital

#### Switchboard 01895 823 737

Harefield paediatrics outpatient clinic 01895 828 573



Royal Brompton Hospital Sydney Street London SW3 6NP tel: 020 7352 8121 textphone: (18001) 020 7352 8121

Harefield Hospital Hill End Road Harefield Middlesex UB9 6JH tel: 01895 823 737 textphone: (18001) 01895 823 737

website: www.rbht.nhs.uk

Clinical nurse specialists in children's cardiac care

Royal Brompton & Harefield NHS

NHS Foundation Trust

إذا كنت تر غب في الحصول على ترجمة فورية لمضمون هذه الوثيقة إلى اللغة العربية، يرجى منك الاتصال بأحد مستخدمينا بجناح المصلحة التي يتم فيها استشفائك. أحد موظفينا سيسعى لترتيب إجراءات الترجمة وإتمامها في الوقت المناسب لك.

Brosurteki bilginin Turkçe tercumesi için tedavi goruyor oldugunuz bolume bas vurunuz. Bolum personeli tercumenin gerçeklesmesini en kisa zamanda ayarlacaktir.

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If you have concerns about any aspect of the service you have received in hospital and feel unable to talk to those people responsible for your care, call PALS on 020 7349 7715 or email pals@rbht.nhs.uk. This is a confidential service.





This leaflet gives you general information about our clinical nurse specialists in children's cardiac care. Please ask us if you have any questions.

## About the team

Our team of children's cardiac nurse specialists work in the community as well as in Royal Brompton and Harefield hospitals. We support and advise children with heart conditions and their families.

We can give support and advice:

- By telephone
- In your home
- At your local hospital
- At your local cardiac clinic
- At Royal Brompton and Harefield hospitals

### At the time of diagnosis

We can give you support and information about heart conditions.

# Before coming into hospital for treatment

We can give you information about Royal Brompton or Harefield Hospital and the planned treatment.

### During your stay in hospital

We give support to children who are inpatients on Rose Ward and the paediatric intensive care unit (PICU) at Royal Brompton Hospital.

# Going home after hospital treatment

We will work with local services, such as health visitors, local hospitals and other community services, to make sure that you have the ongoing support you need.

## How to contact us

### **Royal Brompton Hospital**

Contact us on **020 7349 7727**. Please leave a message if we are not available to take your call. We always try and respond to telephone messages within one working day.

We are available Monday to Friday from 9am-5pm.

Email: ccln@rbht.nhs.uk

### **Harefield Hospital**

Contact us through the switchboard on **01895 823 737**, extension **5573**.

We are available Monday to Thursday from 9am-12pm.

Email: ccln@rbht.nhs.uk

## Useful contacts Royal Brompton Hospital

#### Switchboard 020 7352 8121

Accommodation enquiries through the family liaison team Bleep 1274 via switchboard

Appointments Extension 8011

Paediatric scheduler Bleep 1234 via switchboard

Dietitian Extension 8465

Outpatients Extension 4004

**Psychologist** Extension 4130

**On-call registrar** Bleep 1233 via switchboard

Rose Ward Extension 2411

Paediatric intensive care unit (PICU) Extension 2400

Paediatric bed manager Bleep 7078 via switchboard