

Advice and information

For further information, contact the overseas visitors liaison officer:

Monday to Friday, 9.30am-3.30pm

Royal Brompton Hospital
020 7351 8570

Harefield Hospital
01895 828 857

Email: overseas@rbht.nhs.uk

PALS (patient advice and liaison service)

If you have concerns about any aspect of the service you have received in hospital and feel unable to talk to those people responsible for your care, call PALS on:

Royal Brompton Hospital
020 7349 7715

Harefield Hospital
01895 826 572

You can also email pals@rbht.nhs.uk. This is a confidential service.



A lifetime of specialist care

Royal Brompton Hospital
Sydney Street
London
SW3 6NP
tel: 020 7352 8121
textphone: (18001) 020 7352 8121

Harefield Hospital
Hill End Road
Harefield
Middlesex
UB9 6JH
tel: 01895 823 737
textphone: (18001) 01895 823 737

website: www.rbht.nhs.uk

إذا كنت ترغب في الحصول على ترجمة فورية لمضمون هذه الوثيقة إلى اللغة العربية، يرجى منك الاتصال بأحد مستخدمينا بجناح المصلحة التي يتم فيها استشفائك. أحد موظفينا سيسعى لترتيب إجراءات الترجمة وإتمامها في الوقت المناسب لك.

Brosurteki bilginin Türkçe tercemesi için tedavi görüyor olduğunuz bölüme basurunuz. Bölüm personeli tercumenin gerçekleşmesini en kısa zamanda ayarlayacaktır.

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Royal Brompton & Harefield **NHS**
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Are you visiting the
United Kingdom?
Find out if you have
to pay for your
hospital treatment



This leaflet gives you general information on finding out if you have to pay for your hospital treatment. Please ask us if you have any questions.

Who is entitled to free treatment on the NHS?

NHS treatment is not charged to patients who live legally in the United Kingdom (UK).

But if you do not normally live in this country you may have to pay for any treatment you receive in this hospital.

Only treatment given in UK accident and emergency departments (A&E) is free of charge to everyone. Please note: there are no A&E departments at our hospitals.

Please talk to the overseas visitor liaison officer who will check your individual situation. There are a number of exceptions which may apply to you.

Some countries have an agreement to cover the cost of treatment for a condition that arises while visiting the UK.

You will have to provide documentation (paperwork), for example, proof of where you live. If you are not able to provide proof you will be charged the cost of your treatment.

Which countries have an agreement with the UK?

Here is a list of the countries which have an agreement with the UK for treating their citizens:

European Economic Area (EEA), which is made up of the 28 member states of the EU:

Austria, Belgium, Bulgaria, Croatia, Cyprus (Southern), Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovak Republic, Slovenia, Spain, Sweden and the UK, plus Iceland, Liechtenstein and Norway.

Nationals and UK Nationals of:

Kazakhstan, Armenia, Kyrgyzstan, Macedonia, Azerbaijan, Moldova, Montenegro, Belarus, Bosnia and Herzegovina, New Zealand, Russia, Serbia, Georgia, Gibraltar, Tajikistan, Turkmenistan, Ukraine, Uzbekistan

Individuals who can prove residence in the following countries:

Anguilla, Australia, Barbados, Montserrat, British Virgin Islands, Falkland Islands, St. Helena, Iceland, Isle of Man, Turks and Caicos Islands.

What if my home country is not on the list?

If you are a national from outside the EEA, then you will have to pay for your treatment, but there are a number of exemptions which may apply to you.

