


About the children's cardiac nurse specialist team





This leaflet gives you general information about our clinical nurse specialists in children's cardiac care. Please ask if you have any questions.

About the team

Our team of children's cardiac nurse specialists work in the community as well as in Royal Brompton and Harefield hospitals. We support and advise children with heart conditions and their families.

We can give support and advice:

- by telephone
- by email
- at your local hospital
- at your local cardiac clinic
- at Royal Brompton and Harefield hospitals

We may also be able to provide home/school visits if necessary.

At the time of diagnosis

We can give you support and information about heart conditions.

Before coming into hospital for treatment

We can give you information about the hospital, the planned treatment and answer any questions.

During your stay in hospital

We give support to children who are inpatients on Rose Ward and the paediatric intensive care unit (PICU) at Royal Brompton Hospital.

Going home after hospital treatment

We will work with local services, such as health visitors, local hospitals and other community services, to make sure that you have the ongoing support you need.

How to contact us

Contact us on **020 7349 7727**. Please leave a message if we are not available to take your call. We always try and respond to telephone messages within two working days.

We are available Monday to Friday from 9am to 5pm.

Email: **ccln@rbht.nhs.uk**

If your request is urgent, please contact the **on-call paediatric cardiac registrar** on **bleep 1233** via the switchboard: **020 7352 8121**.

Please do not call or text your clinical nurse specialist's mobile phone if you need an urgent response, as they may not be able to reply immediately, particularly out of hours.

Useful contacts

Harefield Hospital switchboard
01895 823 737

Royal Brompton Hospital switchboard
020 7352 8121

**Accommodation enquiries
(through the family liaison team)**
Bleep 1274 via switchboard

Appointments at Harefield Hospital
Extension 85573

**Appointments at Royal Brompton
Hospital**
Extension 88011

Day cases
Extension 82134

Dietitian
Extension 82082

Paediatric scheduler for surgery
Extension 82118


Psychologist
Extension 84130 / 84934

On-call paediatric cardiac registrar
Bleep 1233 via switchboard

Paediatric intensive care unit (PICU)
Extension 82400

Paediatric bed manager
Extension 88588 or bleep 7078 via
switchboard

Rose Ward
Extension 82411 / 82412



If you have any concerns about any aspect of the service you have received in hospital and feel unable to talk to those people responsible for your care, call the Patient Advice and Liaison Service (PALS):

- Royal Brompton Hospital – 020 7349 7715
- Harefield Hospital – 01895 826 572

Alternatively email pals@rbht.nhs.uk.
This is a confidential service.



A lifetime of specialist care

Royal Brompton Hospital
Sydney Street
London
SW3 6NP
tel: 020 7352 8121

Harefield Hospital
Hill End Road
Harefield
Middlesex
UB9 6JH
tel: 01895 823 737

website: www.rbht.nhs.uk

فورية لمضمون هذه الوثيقة إلى اللغة العربية، يرجى منك الاتصال بأحد
ستشفانك. أحد موظفينا سيسعى لترتيب إجراءات الترجمة وإتمامها في

Brosurteki bilginin Türkçe tercumesi için
tedavi görüyor olduğunuz bölüme bas
vurunuz. Bölüm personeli tercümenin
gerçekleşmesini en kısa zamanda
ayaracaktır.

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