

Royal Brompton Hospital

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Travel expense reimbursement for Universal Credit patients

If you are a patient receiving Universal Credit, you may be eligible to claim back the costs you might incur travelling to Royal Brompton & Harefield Hospitals for your appointment.

In order for us to assess your eligibility for reimbursements for travel expenses, we will need you to provide the following:

1. A full Universal Credit Statement for the month of your appointment
2. A copy of your appointment with us at the Trust.

Accessing your Universal Credit Statement in full

1. Visit GOV.UK, and login to your Universal Credit account
2. Select the 'Statements' tab
3. Enter the month in which you had your appointment. For example, July 2019. Your statement for that month now displays
4. Navigate down to the bottom of the statement to 'Other Support you may be able to get'
5. Ensure you can see the total amount of your Universal Credit Statement is shown. An example is shown below:

Your take-home pay for this Universal Credit period is £0.00 .

6. Print the statement and bring it with you to the Trust. Alternatively, you can email the statement to us: Patientfares@rbht.nhs.uk and we will print it for you.

Once we have received and assessed this information, we will let you know if your claim for travel expense reimbursement has been successful.

IMPORTANT

To comply with Universal Credit laws, you must be earning £435 or less (or less than £935 if you are responsible for a child or have limited capacity for work) per month to be eligible for Universal Credit. For more information, including an eligibility check, visit [Universal Credit](https://www.gov.uk/universal-credit) at GOV.UK.